



STUART HIGHWAY AUTOS CO. PTY. LTD.

MECHANICAL REPAIRS & USED CAR SALES LMVD 066

25 Stuart Highway, PO Box 272 Alice Springs NT 0871
Ph: (08) 8952 3525 Fax: (08) 8953 0692 Mobile: 0411 876 880
Email: shautos@bigpond.net.au
ABN 66 009 610 253

Because we care

UNIGLIDE

My name is Alan Thorp and I manage and share ownership of Stuart Highway Auto's in Alice Springs. Stephen Walker our supplier of Uniglide has asked if I would be willing to offer any product experiences to assist his promotion of this product.

GLADLY!

The product has been tested in many ways through our business. At first exceeding expectation each time and now we would be VERY surprised if it did not do what seemed to be impossible. I will ONLY list a FEW experiences as there are too many to list within this letter and besides I am a bit too busy at present to elaborate for more time than I am taking.

Our first astounding success was with a shaft bearing of a large evaporative air conditioning unit. The unit was to be replaced within the month and servicing this particular unit was very time consuming and costly. MURPHY jumped straight in and the MOST difficult bearing to replace failed. Unbeknown to us the seal had failed and water had washed all lubrication from the bearing and caused enough damage for us to hear the bearing screeching in the next building. Bad! considering this unit is housed down stairs and noise insulated by several walls. Upon visual inspection we could see the balls of the bearing had begun to rust. In desperation we added Uniglide to a syringe and an extension tube, reached through the large barrel fan and added approximately 3 drops of Uniglide to the bearing internals, rotated the fan several times to gain full coverage and switched on the unit. Within seconds all we could hear was a slight rumble close to the unit. We left the bearing un-serviced and the air conditioner operating until the planned replacement system was installed 2 weeks later. Once replaced this unit was re-used with the same bearing on and off during the last few years. It has only just had a full service and has been re-commissioned to another installation within our company.

This experience promoted extreme faith in the product and we were presented with another challenge within a year of that experience which



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tested it beyond the beyond. We were working Sunday and a traveller presented his 4x4 vehicle with an extremely damaged transfer case. He was not sure how but the filler plug had come out and the transfer case lost almost all the oil. He only woke up when hearing the noise. We hoisted the vehicle drained what little oil remained with the extreme contamination including metal. We could see the gears had gone blue with heat. The customer needed to get to Melbourne as the journey was a commercial one and our repair time prediction was a minimum of a week if we got parts quickly. At this point I offered him an alternative. We flush the internals, add quality oil and Uniglide, test drive the vehicle and assess whether it is worth trying to continue the journey. This done, although there was still noise we recommended it was worth a try considering the importance of his timely return. We offered to recover his vehicle had he had trouble prior to Coober Pedy and beyond that to Adelaide we could organise a truck to pick him up and deliver him and the vehicle to Adelaide. He could have one of his own recovery vehicles pick him up from there and return to Melbourne. He left and we HOPED we did not get a call. We DID Tuesday morning. He was in Melbourne. He MADE IT! He could not believe that he could have. The teeth were blue. He was so aware the whole trip he drove continuously until arriving. Almost 24 hours straight.

There are many more examples we have experienced BUT these two do stand out. We use the product as a preventative especially when reconditioning drive train components. Engine reconditions during assembly to protect moving parts on that initial start. Even now there are several customer vehicles with Uniglide in a moving part stalling an expensive repair until they are ready to spend the money or the time without the vehicle.

Our workshop consider this product as a MUST HAVE.

By all means call me if you want further information preferably on my mobile as I am always on the go.

Signed
A.G.THORP {Managing Director}



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